

February
2011

Education Update



2 Oswald Street | Victoria Park | WA | 6100 | 08 9473 3888
www.moncrieff.com.au | info@moncrieff.com.au



EDUCATION ONLINE

Check out the education specials and resources at www.moncrieff.com.au/education-online

The solution to your IT skills shortage is here

IT skills shortage in Perth is a threat to many healthy organisations within the corporate and education markets as it drives high staff turnover and provides a risk to your IT infrastructure.

If you are experiencing high staff turnover, or your IT department is in need of certain specialised skills, but only for a short time, why not consider Moncrieff's highly skilled and professional IT resources? Your current IT staff has no need to worry; our services simply compliment their existing responsibilities.

Moncrieff has been one of Perth's leading IT services providers for over forty years. We can deliver the IT skills you need to enhance your school's growth and profitability.

We can realise this through outsourcing our knowledgeable IT resources to your school short term or long term, depending on your needs.

Our qualified technicians have skills that cover networking, storage, servers, VMware, Microsoft Exchange, Microsoft Sharepoint, SCCM and Level 1, 2 and 3 support. They can assist you with project imple-

mentation, as a temporary extra hand onsite or as an expert skill you currently lack. Whatever the size and duration of your project, we can deliver. The good thing about resource outsourcing is that you don't have to get involved in all the paperwork and you can utilise the skills only for as long as you deem necessary.

Apart from being able to deliver IT skills when you need them, we have also bundled essential IT services into one comprehensive plan called IT Assist. This flexible service includes access to highly skilled IT resources, access to a helpdesk, remote monitoring of desktops, servers, backups, email, software and 24/7 support. All delivered in one package and customised to your requirements.

Depending on your needs, you may also wish to include additional extra services in your plan, such as network infrastructure support, a software distribution service or 24/7 support. Additionally, we can arrange resources with a variety of skills to be used by you during special projects.

The essentials of our IT Assist service are as follows: we perform regu-

lar, scheduled maintenance on your network to ensure security is up to date and your system's backup is working properly. In addition, we will also remotely monitor your network 24/7/365 to detect, diagnose and prevent problems from turning into major interruptions to your school.

If you're looking for IT resources or for a comprehensive all-in-one solution that takes care of the maintenance of your IT systems, then give us a call. Your existing IT team could benefit from being relieved of certain tasks so that they can focus on more strategic projects.

We are an experienced and professional company with a healthy resource base and strong vendor relationships. We are known for our integrity and strive towards giving our customers the best possible service.

Would you like to know more? Our website provides you with more detail on both topics. Alternatively call our education specialist on 08 9473 3804 to discuss your requirements or register your interest for an indepth discussion on www.moncrieff.com.au/intro-offer.

Arndell Anglican College: Meeting the challenges of the 21st century

With the goal of providing its students with the best possible education, Arndell Anglican College has developed an extensive technology program designed to integrate 21st century information and communication technology into every aspect of the school.

This program brings technology into the classroom, and facilitates communication with staff, students, parents and the community by aggregating information for equal accessibility.

In order to support this technology program Arndell partnered with Lenovo to combine exceptional education with a robust PC infrastructure. Both groups believe this formula is the key to equipping students, teachers and administrators with the tools and skills to excel.

For more than four years Arndell, Lenovo and their local business partner have worked together to provide reliable and innovative products backed by award-winning support that reduce the total cost of ownership.

"Lenovo products have continually excelled in demonstrating all the qualities Arndell requires of its PCs," said Rohan Smith, IT Services Coordinator, Arndell Anglican College.

"Lenovo's engineering has stood the test of time; testament to this is the fact that we have only made one service call per year over the last five years."

The integration of technology in day-to-day learning is critical in the education of Arndell's students. All academic staff members are equipped with the ThinkPad® R60 to give them access to information at their fingertips and help them provide interactive and engaging lessons to their students. Arndell continues to increase the availability of computer facilities to students. The school now operates 11 computer-equipped classrooms and three specialised computer labs.

In round two of the Federal Government's National Secondary Schools Computer Fund, Arndell received funding for 106 laptops. In order to meet the requirements set by the government and by the school, Lenovo worked with Arndell to customise a device that would meet the requirements on configuration, system rigidity and price point.

Technology plays a critical role at Arndell Anglican College. It is used to communicate with the school community, to facilitate 21st century learning and serves as a resource for students, teachers and administrative staff. In partnering with Lenovo through their local business partner, Arndell has developed the solid hardware infrastructure that this extensive technology program requires.

In doing so it has also reduced its total cost of ownership, as downtime for maintenance has been significantly reduced through the exceptionally engineered PCs that Lenovo consistently delivers.

Announcing the arrival of the Apple client

e-safe education has been working superbly on Windows based computers, and from February 2011 it fully integrates with Apple platforms as well. Which means that now you can secure your school and all the devices within with one single service. The arrival of the Apple client is a huge step forward for e-safe education - the most comprehensive e-safety service available - which monitors students' ICT behaviour online and offline.

e-safe education does not aim to undermine any existing web filtering system already in place, it complements this and further enhances your e-safety strategy approach.

If you wish to know more about e-safe education, please give us a call on 08 9473 3888. You are also invited to trial this service for free, with no obligations to purchase.

Solution at a glance:

Lenovo worked with the local business partner to develop a robust technology solution that allows Arndell Anglican College to integrate 21st century learning environments into its classrooms.

The solution equips teaching and administrative staff with PC systems that reduce the total cost of ownership and are adaptable to a multitude of applications.

Lenovo Hardware:

- ThinkPad® R-series (including the R60 and specially configured R500 models for students as part of the government's National Secondary Schools Computer Fund.)
- ThinkCentre® M-series

Services:

- 3 years onsite warranty (desktop)
- 3 years express repair warranty (notebook)

e-safe education

The most comprehensive behavioural management tool and pastoral care support service available! Keep an eye on students' IT behaviour and protect them from harmful content as well as cyber bullying. Go to www.moncrieff.com.au/education-online for more info.

Moncrieff is a Perth owned and operated IT company, providing reliable IT services with integrity and has been operating since 1966.