



New! Insurance for your IT systems

In April, Moncrieff launched a new service called IT Assist. This service is designed for businesses that want to significantly reduce their IT costs and increase their network security and stability.

While Moncrieff will continue to provide business solutions such as storage, security and infrastructure, we have increased our focus on providing services that will benefit your IT environment.

IT Assist is a preventative service where we remotely monitor your IT systems 24/7/365. Issues always seem to arise when you least expect them, so IT Assist will pick up on any system failures and will prevent your network from harm - any time.

If you would like to find out more, go to www.moncrieff.com.au/it-assist or call us on 08 9473 3888.

Remember, an ounce of prevention is worth a pound of cure!



Sign up to receive our e-newsletter and win a Lenovo laptop

If you want to go into the draw to win a Lenovo Thinkpad Edge, sign up for our e-newsletter now and receive more special offers to benefit your business.

Lenovo's ThinkPad Edge 13" is a 13.3 inch business laptop that looks unlike most ThinkPad notebooks. It has a glossy screen, raised and rounded keys and a two-tone colour scheme and it doesn't have some of the traditional features you'd expect on a ThinkPad (such as a screen-mounted keyboard light).

There is good reason for this — it's designed to be an inexpensive, yet very portable machine with good performance and battery life. For the most part, it succeeds in meeting these goals.

The ThinkPad Edge 13" weighs about 1.75kg with a 6-cell battery and it has a sprinkling of ports along its sides, including three USB 2.0 ports, a headset port (combination headphone and microphone port), Gigabit Ethernet, HDMI, VGA, and an SD card reader.

The ThinkPad Edge includes a lot of features that make it a very worthy model for any type of user.

To sign up: Go to www.moncrieff.com.au/contact and enter your contact details. Enter 'e-newsletter' in the subject line and click send! The July edition will display the winner.

Foundation day

Celebrate foundation day with your family; not your server! IT issues always seem to come up at the most inconvenient times; during the weekend, after hours or on a public holiday!

To help business owners overcome this problem, we have put together a free report about how to protect your data and computer systems, so that you don't have to worry about your IT environment ever again!

Receive a free copy of our report 'What every small business owner

must know about protecting and preserving their company's critical data and computer systems'. Within this report, you'll discover:

- The single most expensive mistake most small business owners make when it comes to protecting their company data.
- The universal misconception business owners have about their computer networks and how it can end up costing between \$9,000 to \$60,000 in damages.

- Six critical security measures every small business should have in place.
- How to greatly reduce – or even completely eliminate – frustrating crashes, slow performance and other annoying computer problems.
- How to avoid expensive computer repair bills and get all the computer support you need for a low, fixed monthly rate.

Go to www.moncrieff.com.au/contact, enter your details and 'report' in the subject line to receive your report.

Windows 7 has been receiving overwhelming positive reviews; yet upgrading your operating system is a complex undertaking. Whether you are a systems administrator or a technology decision-maker, it's important to invest some time in asking not only whether upgrading to Windows 7 makes sense for your business, you might also want to ask yourself the following questions before you decide to upgrade:

Does your hardware support Windows 7?

Your hardware will need the following requirements to support the upgrade to Windows 7:
1GHz or faster processor
1 GB (32-bit) or 2GB (64-bit) RAM
16 GB (32-bit) or 20 GB (64-bit) minimum free hard disk space.

You can confirm your computer's specifications by going to My Computer on your desktop or on the Start menu and right-clicking Properties. A quick way to access this is also via the Window-icon key on your keyboard if it is there, and 'Pause/Break' on the upper right hand side of your keyboard.

Will your programs run on Windows 7?

You should find out if your programs are compatible with Windows 7. The Windows Upgrade Advisor can identify potential issues with programs installed on your computer. If not every computer in your business runs the same programs, you may need to survey your users or use a free program like Spiceworks IT Desktop to determine

what programs are running on your machines. If you have programs that run on 'XP' only, Microsoft is including a specialised 'XP Mode' for Windows 7 Professional version and higher. So if your favourite programs are not yet compatible with Windows 7, you can use this XP Mode to use that program on your upgraded machine.

Would your business benefit from Windows 7?

In addition to Windows 7's widely praised user interface enhancements (including better function groupings and more intuitive navigation), the new operating system includes many 'under the hood' improvements. For businesses currently without a server, for instance, Windows 7 includes more simplified networking options such as HomeGroup, which allows users to share files and peripherals over a network. The Backup and Restore feature is improved from Vista's and XP's basic backup utility. For notebook computers, Windows 7 offers better power-management features for extended life, and easier wireless connectivity. Solid-state drives (SSD) will enjoy longer lifespan and faster performances thanks to new instructions sets in Windows 7. Notebook and desktops alike will also benefit from the energy-saving features of Windows 7. IT support such as consultants will benefit immensely from the new Problem Steps Recorder, which records the actions a user takes when encountering a problem (like, for example, during installation of a program) so they can troubleshoot it easier.

Would an In Place Upgrade or a Custom Install make more sense for you?

You have two options for implementing it on your machines: an in-place upgrade or a custom install. In an in-place upgrade, your existing system settings, as well as your installed applications and user settings, are preserved. To begin upgrading, you would simply run the Windows 7 install DVD. This method requires minimal reconfiguration and you won't need to reinstall your programs on upgraded machines. A custom install, in contrast, involves booting up the computer using the Windows 7 install DVD, and selecting a specific partition or hard disk on which to install. A custom install will install a brand new OS on your computer. If you do not delete or reformat your partitions, some of your data and settings will remain intact in a newly created C:\Windows.old folder.

Special! For all of you that are still running on Vista or XP and wish to upgrade to Windows 7. Licences starting from only \$145, including GST. But hurry! Offer ends June 30th.

Suggestions welcome!
If you have any 'how to' questions, please e-mail them to info@moncrieff.com.au and we will gladly answer them in next month's edition.

Did you know?

At the height of the space race during the 1960's, NASA took on the arduous job of finding a way to write in space. Normal pens wouldn't work due to the zero gravity the astronauts would face in the space capsules. So scientists embarked on a way to solve the problem.

They came up with the Astronaut Pen, after months of research and development, and at a cost of about \$1 million.

The Soviet Union also faced the task of writing in space. To solve this weighty problem, they used a pencil.

Quote of the month

"Life is like riding a bicycle.

To keep your balance you must keep moving."

Albert Einstein